Access policy

Solent University students and staff are welcome to make use of our libraries. Customers from other educational institutions and members of the public are also welcome to use a limited range of services and resources.

In order to maintain a safe and pleasant working environment we operate an access policy. Security systems help protect the resources and provide visitor statistics.

Access policy

All customers must carry valid identification to be shown to staff on request. University members must carry a valid campus card, subscribers must have a valid library subscriber card (cards are not transferable) and visitors must show photographic ID. Photocopies and scans of cards or ID will not be accepted.

Library users will be required to present their campus card/ID to enter Mountbatten Library after 5pm and at weekends.

University Members

- Students and staff

All members of the university are issued with a campus card.

Lost campus cards must be reported to the library as soon as possible. Replacement campus cards for students can be purchased from the online shop. The receipt and payment number must then be taken to the student hub where the card can be collected.

You may be required to present their card to our libraries (East Park Terrace and St. Mary’s Campus).

A valid campus card or temporary library card will be required for borrowing and other services.

Subscribers

- SCONUL, Alumni, paying members

Members of the public can subscribe to the library and gain limited access to services and resources. Student and staff alumni can sign up for a card to gain access to services and resources. SCONUL members can also use the library.

Please note: all our customers must adhere to the library regulations.

We hope that you enjoy your visit and if you have any comments or suggestions then feel free to let us know.

Members of the public

- Sixth form, college, university, children under 16 and general public

What do you need to gain access?

Photo ID in the original form, no photocopies or scans – for example college/university cards, bus passes, and rail cards etc.
When can you come in?

- Monday - Friday (term-time) - 8.30am - 9pm (8:30am-7pm in vacations)
- Saturday and Sunday (term-time) - 10am - 5pm

What library resources can you use?

- Books for reference purposes only (loans are not permitted)
- The non-bookable study spaces

What library resources can’t you use?

- Computers
- Individual and group study rooms
- No items may be loaned

Children who are accompanied by an adult may visit the library. Children must be accompanied at all times and adults are responsible for ensuring that children are safe and do not cause disruption.